

Terms and Conditions

Last updated: Jan 1st, 2026

Welcome to **Isluno**. By accessing or using our website and services, you agree to these Terms and Conditions. If you do not agree, please do not use the platform.

1. About Isluno

Isluno is an online marketplace that connects users with third-party providers offering activities and tours in **Curaçao**. Isluno does not operate the tours itself unless explicitly stated.

2. Eligibility

You must be at least **18 years old** to make a booking on Isluno.

3. Bookings and Payments

- All bookings are subject to availability.
- Prices are shown in [insert currency] and may include applicable taxes unless stated otherwise.
- Payments are processed securely via third-party payment providers.
- By completing a booking, you agree to pay the full amount displayed.

4. Cancellations and Refunds

- Cancellation and refund policies vary by activity provider.
- The applicable policy will be displayed before booking.
- Isluno is not responsible for refunds outside the provider's stated policy.

5. Responsibilities of Users

You agree to:

- Provide accurate and complete information
- Follow the rules and safety instructions of activity providers
- Behave responsibly during activities

Isluno is not responsible for injuries, losses, or damages occurring during activities.

6. Responsibilities of Activity Providers

Activity providers are responsible for:

- Delivering services as described
- Maintaining necessary licenses, insurance, and safety standards
- Handling claims related to their services

7. Limitation of Liability

To the maximum extent permitted by law:

- Isluno acts solely as an intermediary

- Isluno is not liable for accidents, injuries, cancellations, or service failures caused by activity providers
- Isluno's liability is limited to the amount paid through the platform for the booking in question

8. Intellectual Property

All content on Isluno (logos, text, images, design) is owned by or licensed to Isluno and may not be used without permission.

9. Prohibited Use

You may not:

- Use the platform for unlawful purposes
- Attempt to interfere with site security or functionality
- Copy, scrape, or exploit content without authorization

10. Termination

We reserve the right to suspend or terminate access to Isluno at any time for violation of these Terms.

11. Governing Law

These Terms are governed by the laws of **Curaçao**, without regard to conflict of law principles.

12. Changes to These Terms

We may update these Terms at any time. Continued use of Isluno after changes constitutes acceptance.

13. Contact Information

For questions regarding these Terms:

Email: info@isluno.com