

## Terms and Conditions

**Last updated: Jan 1<sup>st</sup>, 2026**

Welcome to **Isluno**. By accessing or using our website and services, you agree to these Terms and Conditions. If you do not agree, please do not use the platform.

### 1. About Isluno

Isluno is an online marketplace that connects users with third-party providers offering activities and tours in **Curaçao**. Isluno does not operate the tours itself unless explicitly stated.

### 2. Eligibility

You must be at least **18 years old** to make a booking on Isluno.

### 3. Bookings and Payments

- All bookings are subject to availability.
- Prices are shown in [insert currency] and may include applicable taxes unless stated otherwise.
- Payments are processed securely via third-party payment providers.
- By completing a booking, you agree to pay the full amount displayed.

### 4. Cancellations and Refunds

- Cancellation and refund policies vary by activity provider.
- The applicable policy will be displayed before booking.
- Isluno is not responsible for refunds outside the provider's stated policy.

### 5. Responsibilities of Users

You agree to:

- Provide accurate and complete information
- Follow the rules and safety instructions of activity providers
- Behave responsibly during activities

Isluno is not responsible for injuries, losses, or damages occurring during activities.

### 6. Responsibilities of Activity Providers

Activity providers are responsible for:

- Delivering services as described
- Maintaining necessary licenses, insurance, and safety standards
- Handling claims related to their services

### 7. Limitation of Liability

To the maximum extent permitted by law:

- Isluno acts solely as an intermediary

- Isluno is not liable for accidents, injuries, cancellations, or service failures caused by activity providers
- Isluno's liability is limited to the amount paid through the platform for the booking in question

## **8. Intellectual Property**

All content on Isluno (logos, text, images, design) is owned by or licensed to Isluno and may not be used without permission.

## **9. Prohibited Use**

You may not:

- Use the platform for unlawful purposes
- Attempt to interfere with site security or functionality
- Copy, scrape, or exploit content without authorization

## **10. Termination**

We reserve the right to suspend or terminate access to Isluno at any time for violation of these Terms.

## **11. Governing Law**

These Terms are governed by the laws of **Curaçao**, without regard to conflict of law principles.

## **12. Changes to These Terms**

We may update these Terms at any time. Continued use of Isluno after changes constitutes acceptance.

## **13. Contact Information**

For questions regarding these Terms:

**Email:** [info@isluno.com](mailto:info@isluno.com)