

Privacy Policy

Last updated: Jan 1st, 2026

Welcome to **Isluno** (“we”, “our”, “us”). Isluno is an online platform that allows users to discover and book activities and tours in **Curaçao**. Your privacy is important to us, and this Privacy Policy explains how we collect, use, and protect your personal data.

1. Information We Collect

We may collect the following types of information:

a. Personal Information

- Full name
- Email address
- Phone number
- Billing and payment details (processed securely by third-party payment providers)
- Booking details (activities, dates, number of participants)

b. Automatically Collected Information

- IP address
- Browser type and version
- Device information
- Pages visited and usage data
- Cookies and similar tracking technologies

2. How We Use Your Information

We use your information to:

- Process and manage bookings
- Communicate booking confirmations, updates, and support requests
- Improve our platform and services
- Comply with legal and regulatory obligations
- Prevent fraud and misuse of the platform

3. Sharing Your Information

We may share your data with:

- **Activity and tour providers** to fulfill your bookings
- **Payment processors** to securely handle transactions
- **Service providers** (e.g. hosting, analytics)
- Authorities when required by law

We do **not** sell your personal data.

4. Cookies

Isluno uses cookies to:

- Enable core website functionality
- Analyze website traffic
- Improve user experience

You can manage or disable cookies through your browser settings.

5. Data Retention

We retain personal data only as long as necessary for:

- Booking fulfillment
- Legal and accounting obligations
- Resolving disputes

6. Data Security

We implement reasonable technical and organizational measures to protect your data. However, no online system is 100% secure.

7. Your Rights

Depending on applicable laws (including GDPR), you may have the right to:

- Access your personal data
- Correct inaccurate data
- Request deletion of your data
- Object to or restrict processing

Requests can be sent to: info@isluno.com

8. Third-Party Links

Our platform may contain links to third-party websites. We are not responsible for their privacy practices.

9. Changes to This Policy

We may update this Privacy Policy from time to time. The updated version will be posted on this page with a revised date.

10. Contact Us

If you have questions about this Privacy Policy, contact us at:

Email: info@isluno.com
