

## Privacy Policy

Last updated: Jan 1<sup>st</sup>, 2026

Welcome to **Isluno** (“we”, “our”, “us”). Isluno is an online platform that allows users to discover and book activities and tours in **Curaçao**. Your privacy is important to us, and this Privacy Policy explains how we collect, use, and protect your personal data.

### 1. Information We Collect

We may collect the following types of information:

#### a. Personal Information

- Full name
- Email address
- Phone number
- Billing and payment details (processed securely by third-party payment providers)
- Booking details (activities, dates, number of participants)

#### b. Automatically Collected Information

- IP address
- Browser type and version
- Device information
- Pages visited and usage data
- Cookies and similar tracking technologies

### 2. How We Use Your Information

We use your information to:

- Process and manage bookings
- Communicate booking confirmations, updates, and support requests
- Improve our platform and services
- Comply with legal and regulatory obligations
- Prevent fraud and misuse of the platform

### 3. Sharing Your Information

We may share your data with:

- **Activity and tour providers** to fulfill your bookings
- **Payment processors** to securely handle transactions
- **Service providers** (e.g. hosting, analytics)
- Authorities when required by law

We do **not** sell your personal data.

### 4. Cookies

Isluno uses cookies to:

- Enable core website functionality
- Analyze website traffic
- Improve user experience

You can manage or disable cookies through your browser settings.

## **5. Data Retention**

We retain personal data only as long as necessary for:

- Booking fulfillment
- Legal and accounting obligations
- Resolving disputes

## **6. Data Security**

We implement reasonable technical and organizational measures to protect your data. However, no online system is 100% secure.

## **7. Your Rights**

Depending on applicable laws (including GDPR), you may have the right to:

- Access your personal data
- Correct inaccurate data
- Request deletion of your data
- Object to or restrict processing

Requests can be sent to: [info@isluno.com](mailto:info@isluno.com)

## **8. Third-Party Links**

Our platform may contain links to third-party websites. We are not responsible for their privacy practices.

## **9. Changes to This Policy**

We may update this Privacy Policy from time to time. The updated version will be posted on this page with a revised date.

## **10. Contact Us**

If you have questions about this Privacy Policy, contact us at:

Email: [info@isluno.com](mailto:info@isluno.com)

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